

Iain White

Overview

I am highly resourceful, flexible, innovative, and enthusiastic Agile Project Manager. I have experience of managing multiple Web application projects from beginning to end, defining the project plan, timeline, scope and executing the analysis before providing detailed recommendations.

While my background and first love was in Software Engineering, I have found my niche managing projects and people in an Agile environment, while maintaining a very much hands on approach with Web Development.

I am keen to find a challenging position within an ambitious company where I will be able to continue to increase my Project Management skills.

I am an accomplished and fluent communicator and a certified Scrum Master with strong investigation, problem solving and decision making skills, combined with a pragmatic approach and sound business acumen.

My diverse experience covers Agile, Scrum, Kanban, PRINCE2, SDLC, PHP, ASP, MySQL, PostgreSQL, JavaScript, jQuery, CSS-3, HTML5, XML, MS SQLServer and NoSQL.

Employment Experience

Project Manager / Scrum Master

XVT Solutions

(08/2015 – 02/2016)

I recruited and coached a cross-skilled, distributed Scrum Team to create and maintain an on-line Planning Portal for the NSW government based on open data incorporating a geo-spatial maps viewer.

I took responsibility for the project definition, process management, and documentation. I successfully applied an Agile Project Management methodology within a PRINCE2 governance model.

I identified project risks and planned with appropriate people to resolve them.

I also acted as the focal point for customer liaison and promoting client / partner relations.

I facilitated the Scrum meetings including Sprint Planning, Sprint Review, Sprint Retrospective and Daily Stand-up. I maintained the Product Backlog, Sprint Backlog and Burn Downs in Jira.

I championed the introduction of Code Reviews, TDD, Continual Integration, Load Testing, Selenium Testing and the automation of deployments.

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Senior Web Developer (Casual)

Creative Intersection

(04/2015 – 08/2015)

I improved the performance and addressed SEO for the Australia Money Market (Classic ASP) website. Which is an on-line term deposit platform for financial advisers. I improved the generation of monthly reports from 26 hours down to 4 hours. I provided database functions to support several mobile applications, including a 400% increase in query response. I also performed basic Project Management tasks such as WBS and training on Scrum.

Web Developer (Contract)

Emu.com.au

(12/2014 – 04/2015)

I worked with multiple clients including Amart Sports, EB Games, SuperCheap Auto, BCF, Smart Send, Rebel, UQ and Angel Flight, using a variety of technologies including PHP, Drupal, WordPress, ColdFusion, MySQL, JavaScript, ASP.Net and SQLServer.

Scrum Master / Lead Web Developer

OnTheHouse.com.au

(01/2013 – 07/2014)

I recruited and managed a cross-skilled, distributed Scrum Team developing and maintaining a popular real estate portal including sponsorship branding for major banks including Suncorp, Westpac, NAB and CBA.

I was a key player in introducing Scrum into the company as a whole. As Scrum Master I remove impedances that would block the team's productivity. I worked closely with Product Owners, Stakeholders and Infrastructure. I facilitated the Scrum meetings including Sprint Planning, Sprint Review, Sprint Retrospective and Daily Stand-up. I provided coaching based on the GROW model and Situational leadership theory.

Under my leadership we increased code quality and provided a stable, usable application by:

- Hiring the first dedicated Quality Tester at OnTheHouse.
- Introducing Test Driven Development.
- Conducting Code Peer Reviews.
- Simplifying workflows using Jira Greenhopper as a Scrum board.
- Fortnightly estimates meetings using Story Points and Planning Poker techniques.
- Streaming and automating the release process.
- Improving Story quality (INVEST) and task acceptance criteria (MoSCoW method).
- Proactively removing technical debt from the code base.
- Introducing Selenium Automatic Testing.
- Using Jenkins Continual Integration.
- Introducing a separate Product Backlog to track support and maintenance issues.

The company also called on my experience on several occasions to perform Technical Due Diligence and to validate the performance of 3rd party solutions.

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Lead / Senior PHP Developer

Freenet

(01/2012 – 08/2012)

I developed a self-serve SPA advertiser website including an on-line banner creator, detailed real time advert tracking and analytics dashboards using Google Visualization and Google Maps for an Australia wide free wireless broadband based on a new mesh based Wi-Fi technology.

I also coached the team on Agile methodologies and introduced Scrum to the company.

I was responsible for introducing quality gates, code reviews, a SVN code repository and designing and developing a RESTful API.

Senior Web Developer (Contract)

Big Bridge

(10/2011 – 12/2011)

I developed Drupal based CMS websites for companies such as Battery World, PoolWerx and the Office of the Information Commissioner. I was also involved in providing support and enhancements to sites developed in Drupal 5, 6 and 7.

Development Team Leader eCommerce

The AOT Group

(06/2006 – 07/2011)

The AOT Group is the largest inbound travel operative in Australia. Its leading consumer brands are Sunlover Holidays and Need It Now, but its booking engine is used primarily by high street Travel Agents worldwide such as Harvey World Travel and Flight Center.

My primary role was to enhance and support the company's multiple white labeled websites and its back-end hotel room, car, tour and flights reservation system along with its external XML APIs.

I was involved in recruitment and mentoring and worked with BAs and Stakeholders as a technical solutions architect. I was a key author of the team's SDLC policies and workflow, including moving some projects to Scrum.

I was personally responsible for

- Re-design and development of a last minute accommodation site for better SEO.
- Design and development to source dynamic room rates from a third party system.
- Adding PayPal as an additional payment option.
- Adding support for Google Maps (both V2 and V3).
- Design of a flexible and expandable portal site for internal applications.
- Development of a system of hierarchical booking notes and IM application.
- Specified and oversaw the third party development of a customer loyalty system.
- Development of an application that automatically created bookings from a CSV file.

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Development Manager / Senior Web Consultant

JPC Infonet, UK

(10/2002 – 02/2006)

I managed teams from project initiation through to project completion, working closely with sales to provide the best customer solution for the available budget.

I was Solutions Architect and developer of websites for multiple clients including CapitalOne (mortgages), Crimson Hotel group, Resale-Spain (property) and Yate town council.

Freelance Web Developer

Various, UK

(02/2002 – 09/2002)

Ad-hock Web development work for leading digital agencies such as E3 Media including enhancing the Proton cars website I originally designed at TigerRedi.

Internet Development Manager

TigerRedi, UK

(06/2000 – 11/2001)

I joined the company as the sole developer shortly after its formation. I assisted in winning contracts from clients and was soon managing a team of developers / designers and multiple client projects. I took on full responsibility for scheduling and delivering project on time and to quality.

I was Solutions Architect and developer of websites for multiple clients including Kia cars, Proton cars, Teemo Furniture, Honda UK and Nike Europe.

Websites I created where featured in national magazines including *Webspace*, *Revolution* and *What Car?*

Founder / Lead Web Developer

Anglian Network Systems, UK

(07/1999 – 05/2000)

I founded ANS Ltd in 1997 and in 1999 started exclusively developing websites for local business and selling advertising of a wedding portal that I developed.

Employment Experience (pre Web Development)

Senior Analyst / Programmer	Reuters, UK	(11/1997 - 07/1999)
Analyst / Programmer	SMS Nederland, Holland	(04/1996 - 10/1997)
System Administrator	E.D.S. Healthcare, UK	(05/1995 - 11/1995)
System Administrator	Radford Group, UK	(01/1995 - 04/1995)
System Administrator	Mail Marketing, UK	(12/1994 - 01/1995)
DEC VAX Programmer	Clares Retail Equipment, UK	(09/1993 - 11/1994)
Senior Software Engineer	British Aerospace, UK	(09/1987 - 02/1993)
University Placement	Ferranti Optical Weapons, UK	(05/1985 - 07/1985)

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Education and Qualifications

300 plus management and technical courses	Lynda / Pluralsight / Udemy	2014 / 16
Professional Scrum Master I	Scrum.org	2013
CTM (Communication and Leadership)	Toastmasters International	2003
BSc (Computing)	Open University	1994 / 96
Diploma in Computing	Open University	1996
Programming in C	Brunel Technical College	1988
5 SCOTVEC Modules in Computing	Perth College	1986 / 87
HND in Mechanical / Production Engineering	Napier University	1983 / 86
OND in Engineering	Perth College	1981 / 83

Recent Online Courses

- ITIL 2011 Foundation Training
- Prince2 Foundation Training
- Prince2 Practitioner Training
- Project Management: Deliver on Time + Scrum Project Delivery
- Agile Management: the art of servant leadership
- Testing in Agile
- The Agile Samurai Bootcamp
- Lean Six Sigma Green Belt Training
- Diploma in Project Management
- Diploma in Six Sigma
- Agile at Work: Driving Productive Agile Meetings
- Transitioning from Waterfall to Agile Project Management
- Project Management for Software Engineers
- Agile in the Real World
- Diploma in Social Media Marketing
- Diploma in Web Business Development and Marketing

More About Me

- I am married with no children.
- I hold a Blue Card.
- I am an Australian Citizen (born Perth in Scotland).
- I am a non-smoker.
- I have served as a Fire Warding.